



3800 Del Rio Court, Rocklin, CA 95677 * (916) 259-1376 * manager@rocklindelrioselfstorage.com

PROPERTY POLICIES

For the purpose of leasing a storage or RV unit, you must show proper ID for identification purposes. We prefer to have a copy of your driver's license for our records. Thank you.

We follow CA Lien Laws under the **BUSINESS AND PROFESSIONS CODE SECTION 21700-21716**, which pertain to your property if you fail to pay your balance in full each month. The timelines are **strict** and you could lose your property if you fail to pay each month. If you are more than 30 days behind in your payments you will not be granted access to the property and a red lock will be placed on your locker. You will need to pay in full to obtain access to the property and your locker. _____ (Initial)

- **We reserve the right to refuse service to individuals in certain situations.**
- Our normal gate hours are from 7:00am to 7:00pm. If you are on the property after 7pm, you will not be able to exit. Please contact the office to arrange for longer gate access hours.
- At move out, there are **no partial month refunds**. A **7 day written notice**, with your signature, is **required prior to your moving out**. If you fail to do this, a **7 day charge for vacating without notice will be placed on your account**. _____ (Initial)
- **We cannot provide partial month refunds on your unused storage fees. If you have pre-paid for a month or more, and would like a refund, we require at least 2 weeks' notice. Rent will only be pro-rated and reimbursed with proper notice. A reimbursement request must be filled out and signed.** _____ (Initial)
- You can request an invoice and we can remind you via an email of your payment due.
- Please code-in and code-out when entering or exiting the property. **Doing this turns off/on your unit's alarm. Do not follow someone in an open gate.** An alarm goes off in the office when you do this.
- No alcoholic beverages or open containers allowed on the property.
- There is vehicle traffic inside the property with many blind corners. Do not allow small children to roam around or play in an aisle way. Keep pets on a leash or in your vehicle.
- Do not ride bikes, scooters or skateboards inside the property.
- **Please do not perform on-site repair work to vehicles stored in a unit or on the RV area.** _____ (Initial)
- Be respectful of your neighbors on the property: No loud music, do not block other storage locker doorways or aisles, remove your trash, do not store food in your locker (it attracts rodents).
- There are no dumpsters or trash cans available on the property.
- Please **do not bring any bolt cutters or grinders onto the property**. Ask the manager for assistance if you need a lock cut. You will need to verify your identity prior to the lock being cut. Cutting fees are **\$20.00 paid in cash**.

Locker/RV Space Number: _____ Date: _____

I have read and received a copy of the properties policies. _____
(Signature)